

Add non-Mac App Store apps to Self Service

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Requirements:

Hardware:

MLTI MacBook Air

Other macOS device*

Software:

OS X El Capitan 10.11.6 or later

MLTI provided non-Mac App Store package DMGs

JAMF Composer (available as part of [Casper Suite](#)).

Part One: Prepare packages for upload to JSS

Items available as a .pkg file from the vendor can be uploaded to the JSS unmodified. Proceed to Part Two.

Items that are not available from the vendor as a .pkg file (e.g. Apps to be dragged to Applications folder, 3rd party installer packages) must be packaged using Composer. See the [Composer User Guide](#) for more information.

JAMF Composer DMG packages for MLTI provided, non-Mac App Store apps (Acorn, FileMaker Pro, Omni Suite) are available for download [here](#). These are current as of the publication of this document, and are ready to be uploaded to your JSS (see Part Two) as-is.

Part Two: Upload packages to JSS

MLTI Cloud-hosted JSS includes license for the JAMF [Cloud Distribution System](#) (JCDS). Once configured, packages can be uploaded directly from the JSS interface via Computer Management -> Packages.

For more information about JCDS, and uploading packages, please click [here](#).


**Enrolling non-MLTI devices with MLTI JSS requires the purchase of additional license.*

Part Three: Install packages via Policy

Packages can be installed by the JSS via Policy. Policies can be triggered by the end user (i.e. Self Service) or by the JAMF management system.

To make software available in Self Service, please see the [Self Service Policies](#) section of the Casper Suite Administrator's Guide.

For example, to install the MLTI-provided FileMaker Pro 15...

1. In Computers -> Policies click  to add a new Policy.
2. Under General, set the name to 'FileMaker Pro 15'
3. Set the Category[†] to something appropriate (e.g. 'Productivity')
4. Leave each of the Trigger options unchecked (end user will trigger via Self Service, see step 11).
5. Set the Frequency to 'Ongoing.'
6. Under Packages, click Configure and select the 'FileMakerPro15.dmg' (see Part Two above)
7. Under Maintenance, click Configure and select 'Update Inventory'
8. Select the 'Scope' tab.
9. Select 'All Computers'
10. Click 'Exclusions' and add the 'Non-MLTI' Department[‡] to exclude non-MLTI devices.
11. Click the 'Self Service' Tab and check 'Make the policy available in Self Service'
12. Optionally edit Button Name and Description as needed.
13. Under Icon, upload the provided FileMakerPro15.png
14. Optionally edit Notification[§] Subject & Message and check 'Display notification...'
15. Save the new Policy.

More information about [installing packages](#) is available from the Casper Suite Administrator's Guide.

Note: Do not use the 'ongoing' frequency for policies triggered by the JSS. A frequency of 'ongoing' with a trigger of 'Recurring Check-in' will run the policy EVERY time the device checks in. Avoid unnecessary re-installs by selecting 'Once per computer' frequency, or scope the policy to only devices missing the software to be installed and update inventory as part of the policy.

[†] More information about Categories can be found [here](#).

[‡] More information about Departments can be found [here](#).

[§] More information about Self Service Notifications Settings can be found [here](#).